United Nations ST/IC/2001/70

Secretariat

21 September 2001

Information circular*

To: Members of the staff

From: The Assistant Secretary-General for Central Support Services

Subject: **Revised rates for telephone and facsimile service using the United Nations global network**

1. All users of the United Nations global network are advised that staff are responsible for charges incurred using the network and that departments and offices are responsible for collecting charges for personal calls from staff. Departments, offices and staff may wish to keep logs of their calls and copies of internal billing statements, whether personal or official.

2. The rates for network services are applied regionally and charged on a per-minute basis. They apply to all telephone calls or facsimile transmissions to United Nations duty stations originating from Headquarters and made over the United Nations private network. The current rates are as follows:

From New York to	*Rate (US$ per minute)*
Europe	0.06
Asia	0.64
Latin America	0.27
Africa	0.63

3. At present, United Nations private network connections are available to all duty stations on a cost recovery basis. If a call to any duty station is made by dialling the international access code, 011, the Headquarters telephone system will automatically route the call or facsimile transmission over the United Nations private network. In the unlikely event that all of the circuits for a given destination are busy, the call will be automatically routed over commercially available circuits.

* The present circular will be in effect until further notice.

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4. It is also possible to use the United Nations network to place calls to peacekeeping missions and other field locations, which are listed in the annex to the present circular.

5. When calls are placed to destinations that are not on the United Nations network, they will be charged to departments and offices at the lowest commercial rate available to the United Nations regardless of the carrier and routing actually used.

6. The cost for personal calls, whether over the United Nations global network or routed over commercial circuits, will be recovered by the Executive Office directly from the staff who have placed the calls. Staff are reminded that if a private call has to be routed over commercial circuits, the cost of the call could be higher than if it is placed from the staff member's home telephone, depending on the destination of the call and the long-distance service provider used by the staff member.

Annex

Contact numbers for Field Administration and Logistics Division missions and United Nations offices

Mission office	*Place*	*Telephone number*	*Fax number*
BONUCA	Bangui	34279	37475
ECA	Addis Ababa	34957	34957
ESCAP	Bangkok	Comm. Centre: 61+1234 Comm. Centre: 61+1108 Operator: 61+0	61+1000 61+1002 61+1003
ICTR	Arusha	32850	32848
ICTR	Kigali	32663 39906	33090 34001
MINUGUA	Guatemala	39941	39940
MINURSO	Layone	31952	33024
MONUC	Kinshasa	30103	30205
ONUA	Luanda	33011	31951
OSRSG Great Lakes	Nairobi	36655	39629
UNAMSIL	Freetown	39588	30507
UNDOF	Damascus	39933	39930
UNDP	Maputo	32675	32669
UNFICYP	Nicosia	33006	39947
UNHCR	Maputo	32671	32670
UNIFIL	Naqoura	33004	33079
UNIKOM	Umqasr	33076	32679
UNLB	Brindisi	39915	39916
UNMEE	Addis Ababa	32011	35246
UNMEE	Asmara	35549	32613
UNMIBH	Sarajevo	32655	32838
UNMIK	Kosovo	38442	39952
UNMOGIP	Rawalpindi	33019	33020
UNOB	Bujumbura	32839	32844
UNOGBIS	Bissau	33756	31758
UNOHCI	Baghdad	33010	33009
UNOHCI	Erbil	34792	34793
UNOL	Monrovia	39926	39924
UNOMIG	Sukhumi	39563	39561
UNON	Nairobi	39575+0	33082
UNPOS	Nairobi	33096	33095
UNRWA	Gaza City	39570 39571	
UNSCO	Gaza	39569	39567

Mission office	*Place*	*Telephone number*	*Fax number*
UNSCO	Gaza City	39569	39567
UNSMA	Islamabad	39977	92512261233
UNTOP	Dushanbe	34652	34649
UNTSO	Jerusalem	33002	33012
WFP	Maputo	32674	